

Notes on Goldco Client Agreement Rev. 10-2-17

Goldco's Client Agreement revision 10-2-17 is Exhibit 2 of a complaint filed June 1, 2018 in U.S. District Court, Northern District of Alabama, for the case Goldco Direct LLC v. Clackum, No. 4:18-cv-00850-KOB.

Here are links to the complaint main document and exhibit 2:

- [Document 1](#)
- [Exhibit 2 \(Goldco Client Agreement\)](#)

Here are instructions downloading these documents from PACER, the official site for court records. PACER charges a small fee, which can be waived if the total quantity is below some threshold.

1. Create account if you don't have one. Log in to <https://pacer.login.uscourts.gov>
2. Select court at login: Alabama Northern District Court.
3. Click on link to [Northern District of Alabama – Document Filing System](#) .
4. Click on [Query](#) in upper left.
5. Enter case number: 4:18-cv-850
6. Press button [Run Query]
7. Click on [History/Documents...](#) on left.
8. Press button [Run Query]
9. Select link to Doc. No. [1](#).
10. Press [Download Selected] button.

Section 5 of the Agreement describes arbitration.

- mandatory arbitration for any dispute, claim or controversy
- confidentiality of arbitration proceedings
- one year time limit to initiate claim
- individual plaintiff, no class action

Section 9 of the Agreement describes Goldco's pricing.

- bullion spread between 5% and 15%
- premium coins spread between 7% and 21%

Section 10 of the Agreement states that Goldco has no obligation to re-purchase precious metals from customer.