

Goldco Customer Reviews

[Goldco](#) is a precious metals dealer with headquarters in Calabasas, California. I found customer reviews of Goldco at seven review websites: BBB, Consumer Affairs, Google, Retirement Living, TrustLink, TrustPilot and Yelp. The customer reviews below represent customer opinions and experience and I have not verified their accuracy.

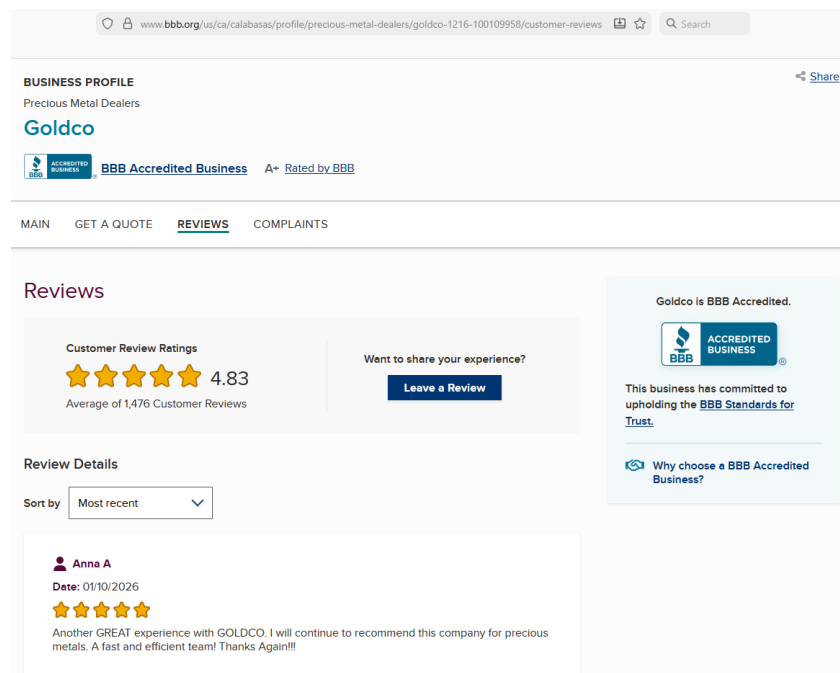
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Reputation based on Many Positive Reviews

[Goldco](#)'s reputation rests on its many positive customer reviews.

[BBB](#)



The screenshot displays the Goldco business profile on the BBB website. The page includes a search bar at the top, a 'Share' link, and a 'BUSINESS PROFILE' section with the Goldco logo and BBB Accredited Business status. A navigation bar contains links for 'MAIN', 'GET A QUOTE', 'REVIEWS', and 'COMPLAINTS'. The 'Reviews' section features a 'Customer Review Ratings' of 4.83 stars based on 1,476 reviews, a 'Leave a Review' button, and a 'Review Details' dropdown menu. A sidebar on the right highlights Goldco's BBB Accredited status and provides a link to learn more about why one should choose a BBB Accredited Business. A sample customer review from Anna A, dated 01/10/2026, is shown at the bottom, praising Goldco's service.

www.bbb.org/us/ca/calabasas/profile/precious-metal-dealers/goldco-1216-100109958/customer-reviews

BUSINESS PROFILE [Share](#)

Precious Metal Dealers

Goldco

 **BBB Accredited Business** A+ Rated by BBB

MAIN GET A QUOTE **REVIEWS** COMPLAINTS

Reviews

Customer Review Ratings

★★★★★ 4.83

Average of 1,476 Customer Reviews

Want to share your experience?

[Leave a Review](#)

Review Details

Sort by: Most recent

Anna A

Date: 01/10/2026

★★★★★

Another GREAT experience with GOLDCO. I will continue to recommend this company for precious metals. A fast and efficient team! Thanks Again!!!

Goldco is BBB Accredited.

 **ACCREDITED BUSINESS**

This business has committed to upholding the [BBB Standards for Trust](#).

 Why choose a BBB Accredited Business?

Consumer Affairs

www.consumeraffairs.com/finance/goldco-precious-metals.html

Search

We are not a government agency and may be paid by companies displayed. [How it works.](#)

ConsumerAffairs

GOLDCO

(844) 367-0273

Get Started

R

Romeo

York, SC

★★★★★

Punctuality & Speed

Staff

Reviewed Aug 26, 2025

Once again, fast and friendly service. Lou will take time to work with you and not put undue pressure. Answers all your questions professionally and once you have decided, pass your account/order on to the next professional. Each Goldco member I've ever worked with has always been available to answer any questions, no matter how great or small. As before, just like working with friends.

Thanks Romeo (2)

Report

S

sandy

Windsor, CA

★★★★★

Staff

Transparency

Reviewed July 23, 2025

I've made three transactions with Goldco in the last two years. Each time the process was clearly outlined for me and I was kept up to date on the progress. The company comes highly recommended and I feel good recommending them as well. Everyone I dealt with was highly professional and knowledgeable. I'm very happy I moved my IRA's into precious metals.

Thanks sandy (2)

Report

P

Patricia

Knoxville, TN

★★★★★

Verified purchase

Customer Service

Punctuality & Speed

Staff

Reviewed April 25, 2025

Goldco is very professional and informative! I really appreciated working with my representative, Kevin. He was very helpful and provided articles to review over time. Also, he took care not to overwhelm with too much information by phone. The articles were educational, informative and important for making sound investment choices. His guide is on-going as questions arise. He is quick to reply and satiate any curiosity. Excellent service! I will recommend Goldco.

Google

Google

Goldco Direct, LLC Reviews

Reviews

Google review summary

5

4

3

2

1

4.9

★★★★★

3,344 reviews

Write a review

Reviews

All

IRA 582

401k 244

gold ira 143

portfolio 79

+6

Sort by

Most relevant

Newest

Highest

Lowest

Allen Hansen

1 review

★★★★★

5 days ago

NEW

So far my experience with Goldco has been great. They were able to contact my previous 401k custodian and transfer the funds very quickly. Then Ryan was very thorough in explaining all my options for purchasing gold and silver. He was even able to set up my purchase the way I wanted it even though it took a little more effort than usual. I look forward to a multi-year relationship with Goldco.

Hover to react

Calabasas

See photos

See outside

Goldco Direct, LLC

4.9

★★★★★

3,344 Google reviews

Gold dealer in Calabasas, California

Website

Directions

Reviews

Save

Share

Call

Firm selling gold- and silver-backed IRA investments, as well as bullion and coins.

Located in: Calabasas Park Centre

Address: 24025 Park Sorrento Suite 210, Calabasas, CA 91302

Phone: (855) 754-4226

Retirement Living

www.retirementliving.com/reviews/goldco-review

Search

Retirement Living

Buyers Guides ▾Reso

306 Goldco Reviews

Write Review

Featured Review

★★★★★

December 17 2021 9:19PM

The people at Goldco are not only knowledgeable, they are also very personable. I had a family emergency and everyone from John **, Senior Account Director to all the other people working for Goldco were very caring and most helpful in helping me get cash from my IRA to deal with a near tragedy with a family member.

Every time I communicated with John he lifted my spirits and always told me I was in his prayers and to have faith that everything would be fine as God was watching over my family member and me. I would have never thought a precious metals IRA management company would have so many caring people trying to handle my needs.

If you want to convert your regular IRA to to precious metals call Goldco and you will will be amazed caring attitude as well as their knowledge. I want to say one thing to all the people I worked with. God Bless you all! You restored my faith in mankind! Danny **.

Danny S.  San Antonio, TX

★★★★★

December 31 2025 7:18PM

Salma promptly returned my call and gave me clear instructions. When I asked her to go back on the detail of the distribution of my gold investment. She courteously repeated all the details, making me confident on my investment. I am satisfied with her professional attitude.

Dominic L.  Orange, CA

TrustLink

www.trustlink.org/Reviews/Goldco-206527051

Search

TrustLink

Menu ▾

FIND What can we help you find today?

Near Encinitas

Log In

Sign Up

Write Review

Goldco

Calabasas, CA 91302

★★★★★ Rating - based on 254 reviews & complaints

Goldco helps customers to roll over their 401(k), 403(b) and 457 plans into an precious metals individual retirement account (IRAs). It has helped customers place more than \$2 billion in gold and silver. Along with IRA accounts, Goldco offers customers a way to purchase precious metals directly.



View Map

Show Contact Info



Write a Review





Preferred Members

Monex Deposit Comp 62

Harvard Gold Group 76

QCB Jewelers 83

South Bay Gold 92

Gold Gate Capital 99

Reviews (254)

More About

Q&A and Blogs

Customer Reviews, Ratings & Complaints

★★★★★

Great customer service

Review Posted 1/23/2023

Lynne V.

I am new to this and the people at Goldco made me feel reassured and answered all of my questions! Thank you Goldco! [Read More »](#)

★★★★★

Great Company

Review Posted 1/7/2021

Leslie C.

Great people to work with, explained everything in detail they handled everything with ease including the transfer from my existing IRA. [Read More »](#)

★★★★☆

Right people/Right information

Review Posted 12/20/2020

Bryce S.

Goldco was a pleasure to work with setting up my account. Looking forward to the benefit of precious metals. Thanks again [Read More »](#)

★★★★★

Excellent customer service

Review Posted 12/15/2020

Susan L.

I had a wonderful experience. The representatives were very helpful and knowledgeable. Excellent customer service and I would refer family and friends. [Susan L. Read More »](#)

TrustPilot

www.trustpilot.com/review/goldco.com

Trustpilot

Search for another company...

Categories | Blog | Log in | For businesses

Money & Insurance > Investments & Wealth > Gold Dealer > Goldco

GOLDco

Claimed profile

Goldco

Reviews 1,712 · 4.7

Gold Dealer

Write a review

Visit website

4.7

Excellent

2K reviews

5-star

4-star

3-star

2-star

1-star

How is the TrustScore calculated?

Companies on Trustpilot aren't allowed to offer incentives or pay to hide reviews.

Replied to 72% of negative reviews
Typically replies within 2 weeks

How this company uses Trustpilot

Review summary

Based on reviews, created with AI

Reviewers overwhelmingly had a great experience with this company. Customers consistently praise the staff for their knowledge, patience, and friendly approach. Consumers highlight that representatives take the time to thoroughly explain the precious metals purchasing process, ensuring they feel comfortable and well-informed every step of the way. People appreciate the ease and clarity with which ... See more

Based on these reviews

TA

Tami

Dec 29, 2025

The team I've encountered have been very helpful with any questions I've had and responsive within a business day to my inquiries.

GS

Gregory Schicora

Dec 24, 2025

Our appointment was on Monday 12/22/25. The Goldco team was very polite and knowledgeable. The scheduled process was quick.

CA

Carol

Nov 1

Goldco has taking me th purchasing

Yelp

www.yelp.com/biz/goldco-calabasas

80%

Search

Back to Search

Goldco

3.1 (48 reviews)

Claimed • Gold Buyers

Open 7:00 AM - 4:00 PM See hours

GOLDco

7,300+

5-STAR REVIEWS

Goldco is the on metals company l

See all 17 photos

Write a review

Add photos/videos

Share

Save

Do you recommend this business?

Yes

No

Maybe

Review Highlights

"After I talked with Lana Lee, we started the process to roll over some of my company 401K to precious metals IRA." in 5 reviews

"I felt comfortable trusting him with my information and he gave me good advice." in 2 reviews

"John and Carl are wonderful in helping me through the process." in 2 reviews

goldco.com

(855) 450-1394

Get Directions

24025 Park Sorrento Ste 210
Calabasas, CA 91302

Suggest an edit

Goldco

The screenshot shows the Goldco website with a navigation bar at the top. Below the navigation bar, there are five award logos: "Money BEST GOLD IRA COMPANIES • 2025 •", "Money BEST GOLD IRA COMPANIES CUSTOMER SERVICE • 2025 •", "Inc. 5000 AMERICA'S FASTEST-GROWING PRIVATE COMPANIES", "BRONZE 2025 STEVIE WINNER AMERICAN BUSINESS AWARDS", and "A+ Better Business Bureau". Below these logos is a large green heading "Trusted Reviews From Real Experiences". Underneath the heading is a paragraph: "At Goldco, we value customer reviews because they reflect the trust our customers place in us and help us continually improve our services to better meet their needs. We're proud to have 8,000+ five-star verified reviews from satisfied customers who frequently recommend our precious metals services to friends and family."

"We're proud to have 8,000+ five-star verified reviews from satisfied customers who frequently recommend our precious metals services to friends and family." - goldco.com/reviews

Relatively few are negative.

The screenshot shows a Consumer Affairs review for Goldco. At the top, there is a disclaimer: "We are not a government agency and may be paid by companies displayed. [How it works.](#)". Below this, the Consumer Affairs logo is on the left, and the Goldco logo with a phone number "(844) 367-0273" and a "Get Started" button is on the right. The review itself is from a user named Jerry, with a profile picture and the text "Jerry Sweet Home, OR". The review has a 5-star rating and is marked as a "Verified purchase". The review text is: "What I was sold was 200+% over spot??? Collectable is not what I thought I was getting. I don't collect, I stack. Feel burned. I was told the price would go up at the same rate as spot with these coins. But the price is so high to start with, I have my doubts." Below the review text is a button that says "Thanks Jerry (12)" and a "Report" link. A response from Goldco is shown below the review, dated Jan. 19, 2023. The response text is: "We apologize for the experience you had. As you can see from the 1000s of 5-Star reviews we have, this isn't how we handle our customers. If you don't mind, management would like to find out more about what happened during your experience. A manager will reach out to you to ensure that you are a satisfied customer. Also, thank you for taking the time to write a review. All reviews help us improve our business practices and policies."

"Reviewed Jan. 10, 2023 ... What I was sold was 200+% over spot??? Collectable is not what I thought I was getting. I don't collect, I stack. Feel burned. I was told the price would go up at the same rate as spot with these coins. But the price is so high to start with, I have my doubts. ... Response from Goldco ... Jan. 19, 2023 ... We apologize for the experience you had. As you can see from the 1000s of 5-Star reviews we have, this isn't how we handle our customers. ..." -customer review from [Consumer Affairs](https://www.consumeraffairs.com/finance/goldco-precious-metals.html?page=5)

Goldco Offered Reward for Reviews

According to more than a dozen customer reviews between March 16, 2022 and April 7, 2023, [Goldco offered a free home safe](#) for leaving review. According to images attached to such reviews, Goldco thanked the customer for making a purchase and offered the safe if customer would complete the review within 24 hours. According to the Federal Trade Commission, such a reward [“may introduce bias”](#).

The screenshot shows the ConsumerAffairs website for Goldco. The top navigation bar includes 'Trending', 'Buyers Guides', 'Customer Reviews', and 'News'. The main content area displays a review summary for Goldco with a 4.9-star rating (90% of reviews are 5 stars). Below the summary, two individual reviews are shown. The first review is from Ezekiel Benson, AZ, dated Sept. 7, 2022, with a 5-star rating and a 'Verified purchase' badge. The review text states: 'Josh was professional, knowledgeable, and patient during my initial purchase. Being a novice investor in gold & silver, Josh took all the time I needed to help my understanding. Josh also continues to send information via email to improve my knowledge.' The second review is from Ashley Chesterfield, VA, dated Sept. 7, 2022, with a 5-star rating and a 'Verified purchase' badge. The review text states: 'I received excellent service from all the staff at GOLDCO, I want to express special thanks to Robin Hubbard, Sr. Account Executive for his communications through this transaction. He provided all the answers to my questions thoroughly and accurately. I highly recommend all those interested in purchasing precious metals for their portfolio to contact GOLDCO.' The bottom of the screenshot shows a search bar with the word 'safe' and a list of search results.

The screenshot shows the FTC website page titled 'Featuring Online Customer Reviews'. The main content area contains a list of guidelines for businesses. The second guideline is highlighted with a red box and reads: '2. If you offer an incentive to consumers for leaving a review, don't condition it, explicitly or implicitly, on the review being positive. Even without that condition, offering an incentive to write a review may introduce bias or change the weight and credibility that readers give that review. For these reasons, some platforms have prohibited incentivized reviews altogether or have established mechanisms for labeling them.' The bottom of the screenshot shows a search bar with the word 'safe' and a list of search results.

Goldco Confidential Arbitration

Goldco's [customer agreement](#) requires disputes, claims and controversies to be handled in arbitration and those arbitration proceedings to be kept confidential. The FTC advises: [“Don’t prevent or discourage people from submitting negative reviews.”](#)

21. **AGREEMENT TO ARBITRATE:** GOLDCO AND CUSTOMER AGREE TO ARBITRATE, IN A FINAL AND BINDING MANNER, ALL DISPUTES, CLAIMS, OR CONTROVERSIES BETWEEN CUSTOMER AND GOLDCO (INCLUDING ANY OF GOLDCO'S CURRENT OR FORMER OFFICERS, DIRECTORS, EMPLOYEES, REPRESENTATIVES, OR AGENTS) ARISING OUT OF OR RELATING IN ANY WAY TO THIS AGREEMENT; ANY PAST, PRESENT, OR FUTURE TRANSACTION BETWEEN CUSTOMER AND GOLDCO; ANY PAST, PRESENT, OR FUTURE INTERACTION BETWEEN CUSTOMER AND GOLDCO; CUSTOMER'S GOLDCO ACCOUNT; OR ANY SERVICE PROVIDED BY GOLDCO TO CUSTOMER AT ANY TIME. THIS AGREEMENT TO ARBITRATE SHALL BE SUBJECT TO AND GOVERNED BY THE FEDERAL ARBITRATION ACT. THE FEDERAL ARBITRATION ACT WILL APPLY EVEN THOUGH THE AGREEMENT PROVIDES THAT IT IS GOVERNED BY THE LAW OF THE STATE OF CALIFORNIA.

SCOPE OF ARBITRATION AGREEMENT: GOLDCO AND CUSTOMER AGREE THAT THE ARBITRATOR WILL DETERMINE ANY AND ALL DISPUTES ARISING OUT OF OR RELATING TO ANY BREACH, TERMINATION, ENFORCEMENT, AND INTERPRETATION OF THE AGREEMENT, AS WELL AS THE SCOPE, APPLICABILITY, AND VALIDITY OF THIS ARBITRATION AGREEMENT, INCLUDING ANY ALLEGATIONS THAT THE ARBITRATION AGREEMENT IS UNCONSCIONABLE OR UNENFORCEABLE IN ANYWAY.

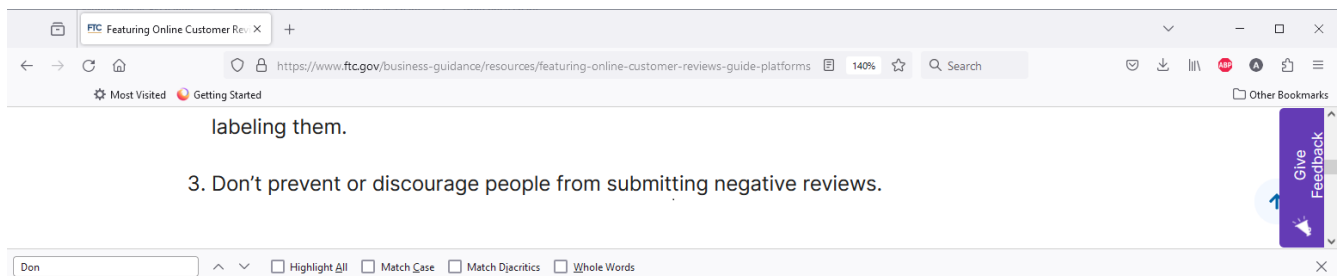
Applicable Rules: Goldco and Customer agree that any arbitration will be administered by JAMS under its Comprehensive Arbitration Rules and Procedures when the amount in controversy is greater than \$250,000 and JAMS' Streamlined Arbitration Rules when the amount in controversy is less than or equal to \$250,000. The parties agree that a single arbitrator shall be selected to adjudicate all disputes. The selection and replacement of an arbitrator shall be in accordance with JAMS' Rules. Customer should review JAMS' Rules, which are located at: <http://www.jamsadr.com>. In the event of a conflict between such rules and the terms of this Agreement, the terms of this Agreement will prevail.

Confidentiality: The arbitration proceedings shall be kept confidential by Goldco and Customer, and their attorneys, agents, or other representatives, unless disclosure is compelled by court order or operation of law.

Arbitrator's Authority: The arbitrator shall have authority to award only established compensatory damages, equitable relief, liquidated damages, pre-award interest, and attorney's fees and costs.

labeling them.

3. Don't prevent or discourage people from submitting negative reviews.



Federal Trade Commission

“... Some companies are proactive in seeking more reviews, using repeated requests and sometimes offering incentives to consumers. As reflected in cases brought by the FTC and other law enforcement agencies, some of these companies go too far, offering incentives only for positive reviews, or taking improper steps to avoid collecting negative reviews.

Here are some basic principles that FTC staff believes companies should follow:

1. Don't ask for reviews only from people you think will leave positive ones.
2. If you offer an incentive to consumers for leaving a review, don't condition it, explicitly or implicitly, on the review being positive. Even without that condition, offering an incentive to write a review may introduce bias or change the weight and credibility that readers give that review. For these reasons, some platforms have prohibited incentivized reviews altogether or have established mechanisms for labeling them.
3. Don't prevent or discourage people from submitting negative reviews. ...

Companies that feature online reviews ...

3. If you display reviews when the reviewer has a material connection to the company offering the product or service — for example, when the reviewer has received compensation or a free product in exchange for their review — that relationship should be clearly and conspicuously disclosed.”

[Featuring Online Customer Reviews: A Guide for Platforms \(www.ftc.gov\)](#) [PDF version](#)

“... If you offer an incentive for a review, don't condition it, explicitly or implicitly, on the review being positive. Even without that condition, the review should disclose the incentive, because its offer may introduce bias or change the weight and credibility that readers give the review.

...

Improving your company's online reputation and visibility is, of course, an appropriate goal. And getting more honest and unbiased reviews from customers and experts can be crucial. But just like with any other kind of marketing effort, you can't mislead people about your products and services. Businesses that are tempted to use fake reviews or manipulated rankings should also consider the serious damage to their brand image if the public learns of that breach of trust.”

– [Soliciting and Paying for Online Reviews: A Guide for Marketers \(www.ftc.gov\)](#) [PDF version](#)

Avoid Thorough Analysis

I wanted to check how Goldco handles their customers. I wanted to read as many reviews as feasible, and analyze them to arrive at reliable and factual answers to the following questions.

- A. Classify each review by the activity or main transaction that just occurred, with attention to where that fits in an overall sequence.
1. Activity unknown, not definitely described in the review, or not one of the following.
 2. Customer purchased precious metals for personal ownership (not IRA).
 3. Customer purchased precious metals in an IRA, rolled over 401k into gold & silver IRA, etc.
 4. Customer reviewed account statement from Custodian, learning (spot price) value of IRA.
 5. Customer sold precious metals, receive IRA distribution (selling metal), etc.
- B. What is the median or average [premium](#) Goldco charged the customer?
- C. What is the median or average [return on investment](#)?

I downloaded thousands of reviews and began analysis. Then I learned that doing so, I may be violating the terms of use of several of the review websites. So I stopped. I don't believe I can comply with their terms and do a proper analysis. I wanted to state, for example, "During the three year period 2023 to 2025, out of X customer reviews, Y reviews mentioned the customer selling the metal." But that could be considered aggregation or data minng, not permitted by [Trustpilot](#) and [BBB](#) . Though I have no formal agreement with them, I try to honor their terms.

So I am only able to provide the following comments and examples.

Many Reviews for Customer Purchase

It seems to me that most reviews were written immediately after purchase and very few were written after the customer sold the metal, learning the actual return on investment.

IRA Rollover

 www.bbb.org/us/ca/calabasas/profile/precious-metal-dealers/goldco-1216-100109958/customer-reviews?page=2

 **Patti A**

Date: 01/06/2026



I rolled over my retirement account and everything went smoothly. Everyone was very helpful and explained the process well.

"Date: 01/06/2026 ... 5 stars ... I rolled over my retirement account and everything went smoothly. Everyone was very helpful and explained the process well." - customer review from [BBB](#)

Return for Purchase

Some reviews are for return customers – a strong argument in favor of Goldco – but most of these still seem to be after the customer purchased, not after customer sold.

 www.bbb.org/us/ca/calabasas/profile/precious-metal-dealers/goldco-1216-100109958/customer-reviews?page=15

 **Tom B**

Date: 01/05/2026



This was our second time using Goldco. My wife and I were impressed with the overall experience. We moved our [REDACTED] to Goldco [REDACTED]. We feel very comfortable with them.

“Date: 01/05/2026 ... 5 stars ... This was our second time using Goldco. My wife and I were impressed with the overall experience. We moved our REMOVED to Goldco REMOVED. We feel very comfortable with them.” - customer review from [BBB](https://www.bbb.org)

Customer Sells Back

The following review was written during the process of the customer selling back the metal. I've seen relatively few such reviews.

 www.bbb.org/us/ca/calabasas/profile/precious-metal-dealers/goldco-1216-100109958/customer-reviews?page=16

 **Jyl B**

Date: 11/06/2025



If you are thinking about investing in metals with Goldco, DO NOT! Find another company. First of all, they way overcharge for metals (which I found out after the sale). Worst of all, when I attempted to sell a small portion of my account, its has been a month and I still HAVE NOT received the proceeds of the sale! I have talked to many representatives of Goldco and basically all I have received are excuses and the run around. Im sure there are a lot better companies out there with higher standards, better pricing and service.

“Date: 11/06/2025 ... 1 star ... If you are thinking about investing in metals with Goldco, DO NOT! Find another company. First of all, they way overcharge for metals (which I found out after the sale). Worst of all, when I attempted to sell a small portion of my account, its has been a month and I still HAVE NOT received the proceeds of the sale! I have talked to many representatives of Goldco and basically all I have received are excuses and the run around. Im sure there are a lot better companies out there with higher standards, better pricing and service.” - customer review from [BBB](https://www.bbb.org)

Investment

 www.bbb.org/us/ca/calabasas/profile/precious-metal-dealers/goldco-1216-100109958/customer-reviews?page=41

 Janet D

Date: 07/09/2025



I can't say enough about Goldco and [REDACTED]. He explained the process to me in a personable, knowledgeable and courteous manner. He answered all my questions for this novice metal investor. I know i can call anytime and he always takes my calls. I sleep at night knowing Goldco is handling my investment. Highly recommend Goldco for anyone wanting to protect their investment in this uncertain economy. [REDACTED].

“Date: 07/09/2025 ... 5 stars ... I can't say enough about Goldco and REMOVED. He explained the process to me in a personable, knowledgeable and courteous manner. He answered all my questions for this novice metal investor. I know i can call anytime and he always takes my calls. I sleep at night knowing Goldco is handling my investment. Highly recommend Goldco for anyone wanting to protect their investment in this uncertain economy.REMOVED.” - customer review from [BBB](https://www.bbb.org)

Return Customer: Transactions (IRA)

First two transactions unclear. Third looks like purchase of precious metals for IRA.

   www.consumeraffairs.com/finance/goldco-precious-metals.html#scroll_to_reviews=true     Search

 Getting Started

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 ConsumerAffairs

 GOLDCO®

(844) 367-0273

Get

S

sandy
Windsor, CA



Staff Transparency

Reviewed July 23, 2025

I've made three transactions with Goldco in the last two years. Each time the process was clearly outlined for me and I was kept up to date on the progress. The company comes highly recommended and I feel good recommending them as well. Everyone I dealt with was highly professional and knowledgeable. I'm very happy I moved my IRA's into precious metals.

 Thanks sandy (2)

Report

“Reviewed July 23, 2025

I've made three transactions with Goldco in the last two years. Each time the process was clearly outlined for me and I was kept up to date on the progress. The company comes highly recommended and I feel good recommending them as well. Everyone I dealt with was highly professional and knowledgeable. I'm very happy I moved my IRA's into precious metals.” - customer review from [Consumer Affairs](https://www.consumeraffairs.com)

Purchase (IRA)

www.consumeraffairs.com/finance/goldco-precious-metals.html?page=2#scroll_to_reviews=tr

Getting Started

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  (844) 367-0273

 **L**
Lorna
Huachuca City, AZ

★★★★★ Verified purchase

Staff

Reviewed June 6, 2023

Goldco, Lou and Audrianna helped us make a very smooth and painless rollover from my 401K to a precious metals IRA. Giving us a great deal of peace of mind for the future of my investment. Thank you Goldco! We are looking forward to a prosperous future with the help of Goldco.

 Report

“Reviewed June 6, 2023

Goldco, Lou and Audrianna helped us make a very smooth and painless rollover from my 401K to a precious metals IRA. Giving us a great deal of peace of mind for the future of my investment. Thank you Goldco! We are looking forward to a prosperous future with the help of Goldco.” - customer review from [Consumer Affairs](#)

Return Customer: Purchase (IRA)

www.consumeraffairs.com/finance/goldco-precious-metals.html?page=3#scroll_to_reviews=tr

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Customer Reviews News  For Businesses [Write](#)

 **H**
Heather
Mount Sidney, VA

★★★★★ Verified purchase

Staff

Reviewed May 31, 2023

Just completed my third purchase with John Vadset at Goldco. Like many people, I was a little intimidated by what I thought would be a complicated and confusing process of setting up a self-directed IRA and transferring money from existing retirement accounts into it to purchase physical gold and silver. Goldco walked me through every step, and every person I've spoken with has been friendly, professional, and knowledgeable. My eyes are now opened to a whole new way of investing and the numerous monetary and tax advantages of self-directed IRAs that include physical gold and silver. Wish I'd done this a decade ago!

“Reviewed May 31, 2023

Just completed my third purchase with John Vadset at Goldco. Like many people, I was a little intimidated by what I thought would be a complicated and confusing process of setting up a self-directed IRA and transferring money from existing retirement accounts into it to purchase physical gold and silver. Goldco walked me through every step, and every person I've spoken with has been friendly, professional, and knowledgeable. My eyes are now opened to a whole new way of investing and the numerous monetary and tax advantages of self-directed IRAs that include physical gold and silver. Wish I'd done this a decade ago!” - customer review from [Consumer Affairs](#)

Purchase



 www.consumeraffairs.com/finance/goldco-precious-metals.html?page=5#scroll_to_reviews=tr   

 Search

 Getting Started

We are not a government agency and may be paid by companies displayed. [How it works.](#)

  (844) 367-0273 

A
Alma
St George, UT

★★★★★  Verified purchase

Customer Service Sales & Marketing Staff Transparency Sales Tactics

Reviewed Jan. 17, 2023

I am pleased in making my purchase and I want to commend Chris, the Account Executive who helped me open my account and how he answered questions I had. I particularly liked that he was not giving me high pressure sales pitches and was more or less clear in his explanations. The follow up calls, the information materials and the customer service helped me decide to go with Goldco. Their excellent buy-back guarantee (though I don't plan on doing so in the short term) also makes me feel at ease that I am in good hands. They also explained to me the different options I have to create my portfolio which helped me make corresponding thought out decisions on the funding. Not only that, their promotions are attractive. So far, so good. I'm sold on Goldco.

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Customer Sells Metal

Customer says she rated Goldco five stars at the purchase and now gives 1 star for selling the metal.



 www.consumeraffairs.com/finance/goldco-precious-metals.html?page=2#sort=top_reviews&fi   

 Search

 Getting Started

We are not a government agency and may be paid by companies displayed. [How it works.](#)

  (844) 367-0273 


Virginia
Brooklyn, NY

★☆☆☆☆

Customer Service Contract & Terms Price Punctuality & Speed

Reviewed March 3, 2022

I started investing in precious metals and being a novice I researched companies and Goldco had overall good reviews. I wanted to buy regular gold and silver, but they claimed that US minted coins had to pay taxes, but collectible coins only reflect the melt value in the account, so are recommended and limited, and even if they are overpriced, they'll buy them back. Not knowing better I proceeded. The day came that I needed to liquidate my assets and I found that through the buy back agreement, what they could get for the coins plus the percentage that they take, left me with only a third of the gains. I guess is better to find out 2 years in than wait till my retirement. I will check my options with other companies. (Then I remembered that they had initially offered me safe in exchange for a review, which at the time I gave 5 stars based on ignorance).

“Reviewed March 3, 2022

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Purchase (IRA)



Goldco Direct, LLC Reviews

 **judy oleksy**
2 reviews

Downloaded 2026/01/13 :

★★★★★ 3 months ago

I just transferred the majority of my IRA to Precious Metals IRA! What a Great Experience! Carl and Danielle were exceptional! I feel very informed... they answered all my questions and concerns. Thank You! I am very confident that I made the right decision with Goldco!

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Purchase (IRA)



Goldco Direct, LLC Reviews

 **Michael Wetherald**
2 reviews · 28 photos

Downloaded 2026/01/13 :

★★★★★ a year ago

Goldco made rolling my IRA into precious metals a very easy transition. This is something I had been thinking about for over a year. The staff is very knowledgeable and made me feel like they had my best interest in mind. Thanks to all the staff who made this process so simple! I look forward to purchasing more in the near future!

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Return for Purchase

Here is a return customer. Again, it seems the customer purchased, rather than sold, metal.



Goldco Direct, LLC Reviews



David Rosner

7 reviews

Downloaded 2026/01/13 ⋮

★★★★★ Edited 23 hours ago

I've purchased gold and silver from GoldCo three times. GoldCo representatives are friendly, informative, helpful and professional. When purchasing precious metals, I always have long and interesting conversations about the benefits of owning gold and silver as well as the state of the economy in general. David McFarland and Monee Stevenson are particularly helpful account executives. They are willing to go above and beyond the call of duty spending the time and effort to make purchasing precious metals an easy and enjoyable experience. Although GoldCo promises delivery within 2-8 weeks, most orders ship and arrive within a week tops! GoldCo also promises to buy back gold at the top market price if customers choose to sell after three years. Overall, GoldCo is a top broker recommended by many people including myself for good reasons!

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Purchase and Sale



Goldco Direct, LLC Reviews



Sharon Thornton

10 reviews · 1 photo

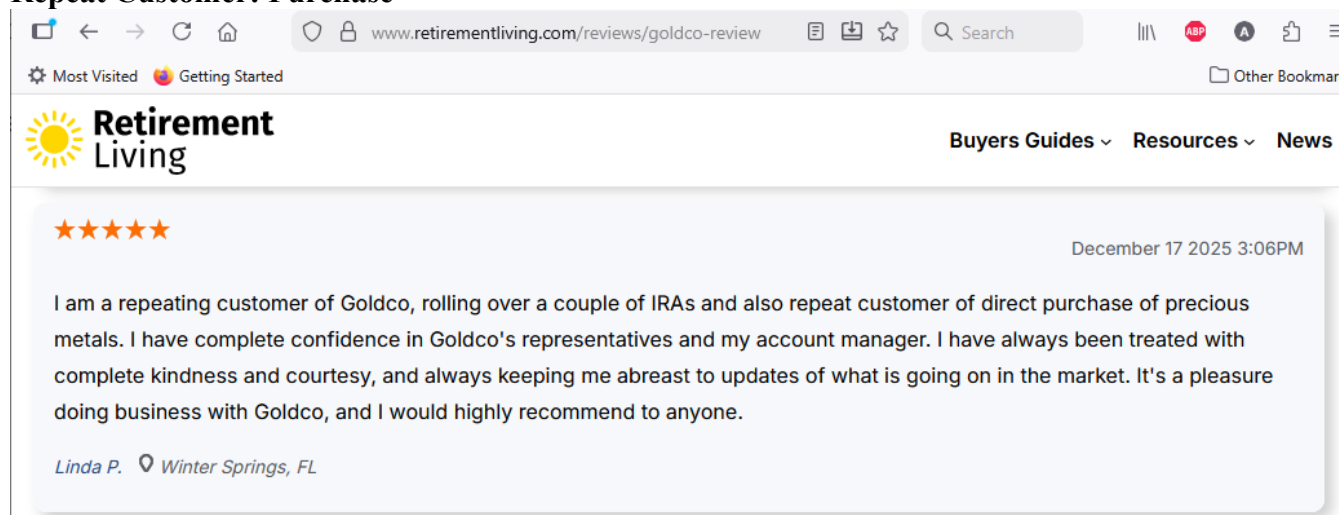
Downloaded 2026/01/14 ⋮

★★★★★ 2 weeks ago **NEW**

Buying through Goldco has turned out really easy and helpful for my plans to diversify. Been with them, especially David Brein, Sales Manager, for about 4 years. Purchases and buy-backs are very well done and timely. Storage with Goldco works out nicely. I can recommend them highly from my experience.

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Repeat Customer: Purchase



The screenshot shows a web browser window with the URL www.retirementliving.com/reviews/goldco-review. The Retirement Living logo is in the top left, and navigation links for "Buyers Guides", "Resources", and "News" are in the top right. The review itself is a 5-star rating from Linda P. in Winter Springs, FL, dated December 17, 2025, at 3:06 PM. The review text expresses high satisfaction with Goldco's service and recommends them.

★★★★★

December 17 2025 3:06PM

I am a repeating customer of Goldco, rolling over a couple of IRAs and also repeat customer of direct purchase of precious metals. I have complete confidence in Goldco's representatives and my account manager. I have always been treated with complete kindness and courtesy, and always keeping me abreast to updates of what is going on in the market. It's a pleasure doing business with Goldco, and I would highly recommend to anyone.

Linda P. 📍 Winter Springs, FL

"December 17 2025 3:06PM

I am a repeating customer of Goldco, rolling over a couple of IRAs and also repeat customer of direct purchase of precious metals. I have complete confidence in Goldco's representatives and my account manager. I have always been treated with complete kindness and courtesy, and always keeping me abreast to updates of what is going on in the market. It's a pleasure doing business with Goldco, and I would highly recommend to anyone." - customer review from [Retirement Living](http://www.retirementliving.com)

Repeat Customer: Purchase



The screenshot shows a web browser window with the URL www.retirementliving.com/reviews/goldco-review/2#c. The Retirement Living logo is in the top left, and navigation links for "Buyers Guides", "Resources", and "News" are in the top right. The review is a 5-star rating from Edgar V. in New Castle, DE, dated November 15, 2025, at 12:10 AM. The review text mentions a 3-year relationship with Goldco and expresses confidence in the staff.

★★★★★

November 15 2025 12:10AM

I have been over 3 years dealing with GoldCo, and I just re-invested! Very professional, knowledgeable. Melanie and Ralph were of Great help, very willingly and anxious to help .Looking forward to invest more in the future and OUR future!

Edgar V. 📍 New Castle, DE

"November 15 2025 12:10AM

I have been over 3 years dealing with GoldCo, and I just re-invested! Very professional, knowledgeable. Melanie and Ralph were of Great help, very willingly and anxious to help .Looking forward to invest more in the future and OUR future!" - customer review from [Retirement Living](http://www.retirementliving.com)

Purchase

The screenshot shows a web browser at www.trustlink.org/Review/Goldco-254956. The TrustLink logo is in the top left. A navigation bar includes 'Menu', a search bar with 'FIND What can we help you find today?', and links for 'Near Encinitas', 'Log In', 'Sign Up', 'Write Review', and 'For Businesses'. The main content area features 'Ron K.'s review of Goldco', with Goldco's address in Calabasas, CA 91302, and icons for 'Show Contact Info', 'Enter Storefront', and 'View All Reviews'. A 'Preferred Members' list on the right includes Monex Deposit Company, Harvard Gold Group, QCB Jewelers, and South Bay Gold. Below the review, a 'Customer Reviews & Ratings' section shows a 5-star rating and the text: 'I am very pleased with the professionalism of everyone I have encountered at Goldco. They have been very helpful in making my purchase.' The review is dated 12/9/2020 and posted by Ron K. There are options to 'Was this review helpful?', 'Send Message to Reviewer', and 'Report abuse'.

"Review Posted 12/9/2020 ... I am very pleased with the professionalism of everyone I have encountered at Goldco. They have been very helpful in making my purchase." - customer review from TrustLink

Excellent Service

The review doesn't specify the transaction.

The screenshot shows a web browser at www.trustpilot.com/review/goldco.com?page=2. The review is by Edris Lambert (EL) from the US, dated Dec 18, 2025, with 1 review. It features a 5-star rating and the title 'Excellent Service from Start to Finish'. The review text states: 'Salma and David and Michael were wonderful to interact with. Very thorough and answering all my questions and made me very comfortable with my decision to work with them!'. On the left, a progress bar shows 90% positive reviews and 6% negative reviews. At the bottom, it indicates the review was posted on December 18, 2025, and is an 'Unprompted review'.

"Excellent Service from Start to Finish

Salma and David and Michael were wonderful to interact with. Very thorough and answering all my questions and made me very comfortable with my decision to work with them!" - customer review from TrustPilot

Premium Often 100% over Spot

It appears to me that among the few reviewers who report the [premium](#) charged, a premium of 100% (or more) over spot is common. Among these seven review websites (BBB, Consumer Affairs, etc.), I found no favorable reviews (4 or 5 stars) that provided numbers for premium.

Premium: 205% over Spot

 www.bbb.org/us/ca/calabasas/profile/precious-metal-dealers/goldco-1216-100109958/customer-reviews?page=9

 C. G.

Date: 12/08/2025



Goldco and specifically (REMOVED) the PM broker grossly overcharged me for premium silver at \$69.55/oz in 4/26/23 when silver was valued at \$22.77/oz resulting in an immediate loss of ~\$74,000 in my case!!

“Date: 12/08/2025 ...1 star ...Goldco and specifically (REMOVED) the PM broker grossly overcharged me for premium silver at \$69.55/oz in 4/26/23 when silver was valued at \$22.77/oz resulting in an immediate loss of ~\$74,000 in my case!!”
- customer review from [BBB](#)

$$\text{Premium} = \frac{\text{Dealer Sell Price} - \text{Spot Price}}{\text{Spot Price}} \times 100\% = \frac{\$69.55 - \$22.77}{\$22.77} \times 100\% = 205\%$$

Premium: 188% over Spot

 www.bbb.org/us/ca/calabasas/profile/precious-metal-dealers/goldco-1216-100109958/customer-reviews?page=49

 Kim B

Date: 04/24/2025



Horrible experience with a salesman named (REMOVED). He pushed these silver coins that costed \$98 an ounce (spot price was \$34). I called the corner gold dealer and asked him about these special GoldCo premium coins and he said theyre scamming me and theyd only pay spot price to buy them. I called (REMOVED) back and wanted to cancel my order. He was so mean to me, condescending and laughed at me at times saying I was dumb for canceling. These premium coins that they are charging 75% over spot price is a scam. Its so scary I almost went through with it.

“Date: 04/24/2025 ... 1 star ... Horrible experience with a salesman named REMOVED. He pushed these silver coins that costed \$98 an ounce (spot price was \$34). I called the corner gold dealer and asked him about these special GoldCo premium coins and he said theyre scamming me and theyd only pay spot price to buy them. I called REMOVED back and wanted to cancel my order. He was so mean to me, condescending and laughed at me at times saying I was dumb for canceling. These premium coins that they are charging 75% over spot price is a scam. Its so scary I almost went through with it.” - customer review from [BBB](#)

$$\text{Premium} = \frac{\$98 - \$34}{\$34} \times 100\% = 188\%$$

Premium: Maybe 250% above Spot

Getting Started

We are not a government agency and may be paid by companies displayed. [How it works.](#)

ConsumerAffairs **GOLDCO** (844) 367-0273

Okke
Grand Rapids, MI

Reviewed June 10, 2025

I bought in March 2024.

Silver Spot Price ~\$23.50/oz
Price paid - Actual Value = 77.8%
(A week later, I changed my mind and offered to return them and asked for refund, they would only return at spot price, 77.8% less!)

In November 2024
Silver Spot Price ~\$32/oz
Price paid - Actual Value = 61.2%

June 2025
Silver Spot Price ~ \$36.6/oz
Price paid - Actual Value = 55.6%

It is going to take time to make up the rest, but it will happen as the price of silver rises.

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Deduce the price paid.

Price Paid = $\$23.50 / (100\% - 77.8\%) = \$105.85$

Price Paid = $\$32 / (100\% - 61.2\%) = \$82.47$

Price Paid = $\$36.60 / (100\% - 55.6\%) = \$82.43$

I guess \$82.43 is the price paid.

$$\text{Premium} = \frac{\$82.43 - \$23.50}{\$23.50} \times 100\% = 250\%$$

Premium: 5%, 79%, 171% over Spot

This review provides prices for three coins, demonstrating Goldco's fascinating strategy of mixing the reasonable with the unconscionable. Seeing that one of the premiums is reasonable makes me believe it likely some other customers got a fair deal.

www.consumeraffairs.com/finance/goldco-precious-metals.html?page=2#scroll_to_reviews=tn

Getting Started

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ConsumerAffairs **GOLDCO** (844) 367-0273

B
Barbara
Edison, NJ

★ ★ ★ ★ ★
Customer Service Price Honesty & Transparency

Reviewed Sept. 7, 2023

I was slammed and lied to. Be aware!!!! Goldco is charging \$70/ounce for silver and I was told otherwise on the phone call, I was told it was double, 2 ounces. When I got their invoice it was one ounce. What liars, don't ever use them. I can't get them to respond. This infuriates me as they lied through their teeth, I left messages to cancel. I'm not paying \$70 ounce for silver when the identical product sells for \$33.



Thanks Barbara (43) Report

Item Code	Description	Price Each	Amc
Gold Bullion American Eagle 1oz	Gold Bullion American Eagle 1oz	2,100.15	2,10
G-2022 Gold GBR Shark .25oz	2022 Gold GBR Shark .25oz	895.01	17,9
G-2023 Silver LOTF Bison 1oz	2023 Silver LOTF Bison 1oz	70.45	82,3
G-2023 Silver LOTF Bison PROMO	2023 Silver LOTF Bison 1oz PROMO	0.00	0

“Reviewed Sept. 7, 2023

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The highest spot price for gold in 2023 was around \$2000.

$$\text{American Eagle Premium} = \frac{\$2100.15 - \$2000}{\$2000} \times 100\% = 5\%$$

$$\text{GBR Shark Premium} = \frac{(4 \times \$895.01) - \$2000}{\$2000} \times 100\% = 79\%$$

The highest spot price for silver in 2023 was around \$26.

$$\text{LOTF Bison Premium} = \frac{\$70.45 - \$26}{\$26} \times 100\% = 171\%$$

Premium: 193% over Spot



(844) 367-0273

Get Started

A
Ami
Rockport, IN

★★★★★ Verified purchase

Customer Service Price Punctuality & Speed Refunds & Payouts Maintenance Staff Rates

Reviewed Sept. 26, 2021

I transferred my IRA to a gold and silver IRA. The representative I had told me that when they received my money he would call me and I could tell him how I wanted it split up, how much gold and silver, the premium would be a small amount, at 1 time he said it would be about \$1.50 markup for the silver. I expected to pay a premium, but expected it to be within reason. When my IRA was transferred he called me and told me that he had purchased 1 gold eagle and the rest silver. The silver was 1.25 oz coins and the cost was \$84.16/each. I asked him why it was so high, silver was only \$23 spot price. He said I needed to not go according to spot price or oz.

After 40 minutes of discussion my husband said to return the money to who I originally had it with and cancel the order. The representative said he couldn't do that, because it was my money, not my husband's, I told him to return the money to Edward Jones where it came from. The representative told me that my husband didn't know about the pricing and tried to get me to keep the money with Goldco. That upset both my husband and I. The representative told me I needed to call back later that day and tell him what I wanted to do. I told him I wanted him to send it back to Edward Jones. He wouldn't listen and kept telling me to call him back later that day. I called him back later and he didn't answer or return my voicemail messages for the next 2 days.

I contacted Edward Jones and started the paperwork to transfer the money back to them and they contacted the third party IRA company and got the money transferred back to them before Goldco could get the actual money. I will not deal with Goldco. I never did hear back from the representative since then. The premium for the gold eagle was reasonable but the standard silver military Guinea was going to have to increase over 4 times to break even with the spot price. My point is if you can never get a straight answer something is not right.

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Price/oz = \$84.16/1.25oz = \$67.33/oz

$$\text{Premium} = \frac{\$67.33 - \$23}{\$23} \times 100\% = 193\%$$

Premium: 60% over Spot

 www.bbb.org/us/ca/calabasas/profile/precious-metal-dealers/goldco-1216-100109958/customer-reviews?page=49

 **Brian S**

Date: 04/19/2025



My salesman wasn't nearly as transparent with explaining terms/processes in simple, understandable terms. Particularly on the 10% incentive/bonus. That incentive/bonus is only for premium gold/silver products (coins) -- which are incredibly higher (60-70% for gold) than the spot price of basic gold/silver bars. If you don't buy coins, you don't get a bonus. Simple as that. My salesman never explained it in simple terms -- even after I told him multiple times I wasn't interested in coins, only bars. I will do another gold REMOVED but not with GOLDCO.

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Premium: 200% over Spot



Goldco Direct, LLC Reviews



US Blues

Local Guide · 199 reviews · 77 photos



5 days ago

NEW

Downloaded 2026/01/13 :

SCAM ARTISTS!! HIGHLY AVOID!! They coerce you into buying their proprietary coin products that are 3 times the cost of standard bullion. But when you receive your valuation statement it's based on spot price not the proprietary value. Then later they tell you that you have to wait three years for your proprietary coins to fully vest before you sell them. Sounds like a Ponzi scheme. And they have transaction fees of 20 to 30%. Plus it's a huge struggle to even cash out your account. They currently won't even give me a buyback price. Probably because all the cash is drained from this company and they don't want to buy anything back. It's amazing the company is allowed to operate.

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[Google](#)

$$\text{Premium} = \frac{3 \text{ times standard bullion} - \text{standard bullion}}{\text{standard bullion}} \times 100\% = 200\%$$

"189% Premium Overcharge"



Goldco Direct, LLC Reviews



Kathleen Ridall

4 reviews



5 days ago

NEW

Downloaded 2026/01/13 :

i invested (3) 401(k) accounts with Goldco. I was given the marketing speech about a guaranteed buyback. I just recently called Goldco to ask for a buyback price and after me calling numerous times, was told they could not give me one for 2 weeks. (I called Dec 2025 and was told to call back on Jan. 16th 2026 for a buyback price). That is unacceptable, that price should be given at any time when asked. What they did give me at the time of my call was the retail value.

When checking with another precious metals company, I was told that the silver that I have with Goldco is inferior and not well known also that I was not given the full amount of gold and silver that I paid them. According to current prices at the time of transfer I was way undersold the gold and silver due to a 189% premium overcharge. I do not trust that Goldco is being honest with how much they initially gave to me and that they are hiding my buyback price at this time. BUYER BE AWARE!! Goldco is a scam

“i invested (3) 401(k) accounts with Goldco. I was given the marketing speech about a guaranteed buyback. I just recently called Goldco to ask for a buyback price and after me calling numerous times, was told they could not give me one for 2 weeks. (I called Dec 2025 and was told to call back on Jan. 16th 2026 for a buyback price). That is unacceptable, that price should be given at any time when asked. What they did give me at the time of my call was the retail value. When checking with another precious metals company, I was told that the silver that I have with Goldco is inferior and not well known also that I was not given the full amount of gold and silver that I paid them. According to current prices at the time of transfer I was way undersold the gold and silver due to a 189% premium overcharge. I do not trust that Goldco is being honest with how much they initially gave to me and that they are hiding my buyback price at this time. BUYER BE AWARE!! Goldco is a scam” - customer review from [Google](#)

Premium: More than 100% over Spot



Goldco Direct, LLC Reviews



William Lewis

2 reviews

★☆☆☆☆ a year ago

BUYER BEWARE. This company claims the products they sell have collectible value above and beyond their bullion value. This is not true. In my case, I was charged more than DOUBLE the actual market value of the gold and silver products purchased based on Goldco's claims of "collectible value." Upon investigation with multiple sources, the products I purchased have no such value and in fact are only worth spot price value in their bullion weight. Goldco is a scam. I have filed a claim with the BBB and I will be securing a lawyer to recover my losses under Goldco's false pretenses.

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$$\text{Premium} = \frac{\text{DOUBLE market value} - \text{market value (spot price)}}{\text{market value (spot price)}} \times 100\% = 100\%$$

Premium: Many Times over Spot



Goldco Direct, LLC Reviews



Diane Tv
Local Guide · 13 reviews

Downloaded 2026/01/13:

★★★★★ Edited a year ago

WE TAKE THIS BACK! THIS COMPANY DEFRAUDED US BY CHARGING MANYMANYMANY TIMES OVER SPOT PRICE. We are first time buyers. We've had nothing but a great experience. Very professional and personable people, and easy to make the transaction. We're so glad we finally decided to get some gold, and let them store it for us for free.

 Hover to react 



Goldco Direct, LLC (Owner)
2 years ago

We appreciate your gracious words! The entire Goldco staff enjoyed working with you, and look forward to working with you for years to come! Should you need anything from us, please don't hesitate to reach out anytime.

“WE TAKE THIS BACK! THIS COMPANY DEFRAUDED US BY CHARGING MANYMANYMANY TIMES OVER SPOT PRICE. We are first time buyers. We've had nothing but a great experience. Very professional and personable people, and easy to make the transaction. We're so glad we finally decided to get some gold, and let them store it for us for free.” - customer review from [Google](#)

Premium: 100% over Spot



Buyers Guides ▾ Resources ▾ News

★★★★★

May 13 2025 3:07AM

This company totally took advantage of me because I was new to purchasing precious metals. They charged a premium of 100% or more on every metal that I bought from them. The rep Mike ** was well aware that I was new to buy in precious metals and took advantage of the situation.. I purchased my metals in October 2024 for more than what they are worth even today, May 2025.. I spent \$40,000 just to be ripped off. Shame on them. Do not buy from this company. They are a total scam.

Kim S.  San Antonio, TX

"May 13 2025 3:07AM

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Premium: 162% over Spot

www.trustpilot.com/review/goldco.com

views

5 days ago

CE

Celia

US • 4 reviews

★ ★ ★ ★ ★

The Must-Read Review of Goldco

The Must-Read Review of Goldco, Calabasas, CA

Goldco defrauded the majority of our retirement comprising of silver. Our account aggregate return over the past four years should have been over 200%. How is it our account total show only an 18% return?!

After purchase and doing research, we realized we were charged an extreme markup on the silver sold to us, which amounted to silver markups as high as 162% above spot! BUYER BEWARE!

Their entire business platform appears to be based on deceiving clients. At the time this transaction occurred, we relied on the representations of our sales advisor, whom we trusted. Instead, Goldco put the company's interest first gaining for itself HUGE profits while we were left with immense long term losses!

Goldco's sales strategy engages in deception and price manipulation. They absolutely cannot be trusted. Efforts to obtain a buyback quote on assets have been met with one stall tactic after another. DO NOT DO BUSINESS WITH GOLDCO!

Gary Morgiewicz

January 7, 2026

Unprompted review

90%

6%

1%

<1%

2%

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Gary Morgiewicz" - customer review from [TrustPilot](#)

Premium: 73%, 165% over Spot

www.trustpilot.com/review/goldco.com?pa

Summary About **Reviews**

CG Carina G.
US • 2 reviews
Dec 5, 2025

★★★★★

Charged Far Above Retail - Concerned About Pricing

I was charged \$1,890 each for 0.25oz 2022 Gold Australian Phoenix coins and \$139.30 each for 1oz 2023 Silver Defenders of Liberty on 10/20/25. This seems significantly higher than expected. After checking elsewhere, I found the retail price for the gold is around \$1,100 and the silver around \$53. I also see many reviews and complaints from other customers reporting the same outcome. I am very concerned about the pricing.

October 20, 2025 Unprompted review

Useful Share

Reply from Goldco
Dec 8, 2025

Hello Carina, Thank you so much for sharing your review. We know there are many different options and price points depending on what you're looking for. We want you to have a positive interaction. Our Customer Care team has reached out to connect with you directly, and we hope that conversation helps address your experience. Every review gives us valuable insight into how we can continue improving our practices, so we truly appreciate your feedback.

Only the latest review counts towards the TrustScore

★★★★★ Dec 3, 2025

GOLDCO personal experience

I am submitting this review to share my personal experience with Goldco. Throughout my interactions, I felt pressured by how quickly the sales process moved. In my opinion, the representatives acted very fast and did not give me enough time to clearly understand the differences between various gold and silver coins. I was not given realistic, side-by-side comparisons of coins, premiums, or markups, which made it difficult to understand what I was paying for. Later, I discovered that the prices quoted to me were substantially higher than the spot prices on that day. Based on my experience, I encourage other consumers to ask for detailed pricing breakdowns, request clear comparisons between coin types, and take time to verify spot prices independently before making any purchase decisions.

December 3, 2025 Unprompted review

Privacy - Terms

"Dec 5, 2025

Rated 1 out of 5 stars

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Goldco logo

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2025/10/20 Spot Prices: [Gold \\$4361.20/oz](#) [Silver \\$52.48/oz](#)

$$\text{Gold Premium} = \frac{(4 \times \$1890) - \$4361.20}{\$4361.20} \times 100\% = 73\%$$

$$\text{Silver Premium} = \frac{\$139.30 - \$52.48}{\$52.48} \times 100\% = 165\%$$

Premium: 84%, 85%, 180%, 244% over Spot

To Goldco's credit, they provided a resolution that worked for the customer, and according to Goldco's response, he was able to make a profit. Still, the premium calculation stands.

www.yelp.com/biz/goldco-calabasas?start=40

ted

 Back to Search





Johnny E.
Wasilla, AK
 0  3  0



Mar 8, 2022

As a new uneducated precious metal buyer I reached out to Goldco for help. On 2-25-21 order #34582 I purchased \$75,000 worth of gold and silver. I paid \$820.00 each for .25 oz Military Gold Guineas and \$95.70 each for 1 oz. Silver Gold Guineas. Realizing this was way over the spot price my Rep Carl assured me I was buying "premium" gold and silver that was worth way more than spot so I trusted Goldco only to find out later this is more than 60% less than what it is worth. On 3-8-21 order #34673 I ordered \$171,242.24 worth of gold and silver for my IRA. I paid \$780.00 each for .25 oz Gold American Gold Eagles and \$71.40 each for 1 oz. silver American Bald Eagles. I lost over \$100,000.00 on this transaction. At one point I was so concerned about the metals being so much over spot price I cancelled the check. Carl from Goldco immediately called me back to assure me that I was doing the right thing and was getting a great deal. I trusted Goldco and went with them, unfortunately. I am an elder and this was my life savings.

"After a discussion with Goldco, after hearing my concerns, they gave me a resolution that worked for me."



Helpful 3



Thanks 1



Love this 1



Oh no 3



Kevin D.
Business Manager

Mar 15, 2022

Johnny, we are glad to hear that despite some confusion, you were able to make a profit on your precious metals purchase. We also want to thank you for taking the time to write a review. All reviews help us improve our business practices and policies.

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Johnny, we are glad to hear that despite some confusion, you were able to make a profit on your precious metals purchase. We also want to thank you for taking the time to write a review. All reviews help us improve our business practices and policies." - customer review from [Yelp](#)

2021/02/25 Spot Prices: [Gold \\$1785.80/oz](#) [Silver \\$27.78/oz](#)

$$\text{Gold Guineas Premium} = \frac{(4 \times \$820) - \$1785.80}{\$1785.80} \times 100\% = 84\%$$

$$\text{Silver Guineas Premium} = \frac{\$95.70 - \$27.78}{\$27.78} \times 100\% = 244\%$$

2021/03/08 Spot Prices: [Gold \\$1689.80/oz](#) [Silver \\$25.45/oz](#)

$$\text{Gold Eagles Premium} = \frac{(4 \times \$780) - \$1689.80}{\$1689.80} \times 100\% = 85\%$$

$$\text{Silver Eagles Premium} = \frac{\$71.40 - \$25.45}{\$25.45} \times 100\% = 180\%$$

Return on Investment Often Negative

It appears to me that among the few reviewers who report [return on investment](#), a value of -30% or worse ROI is common.

ROI: +100% after 3 years

This review reports a high (positive) return on investment. I have seen relatively few of such reviews.

 www.bbb.org/us/ca/calabasas/profile/precious-metal-dealers/goldco-1216-100109958/customer-reviews?page=22

 John L

Date: 10/22/2025



I am so pleased that I have a relationship with Goldco. In December of 2022, I rolled over half of my 401K [REMOVED]. Now, that investment has more than doubled. I was impressed with the first phone call that I had with a Goldco representative. Everyone I have talked too has been courteous, professional and knowledgeable. I feel very good about selecting Goldco for my precious metals purchase. Our relationship has been stress-free from the beginning. I believe that my account executive, [REMOVED] has my best interests at heart. He emails me weekly with articles on gold and silver and our economic future. I recently made a purchase just to have some gold and silver coins on hand. I would highly recommend Goldco for your precious metals [REMOVED] and/or purchase.

“Date: 10/22/2025 ... 5 stars ... I am so pleased that I have a relationship with Goldco. In December of 2022, I rolled over half of my 401K [REMOVED]. Now, that investment has more than doubled. I was impressed with the first phone call that I had with a Goldco representative. Everyone I have talked too has been courteous, professional and knowledgeable. I feel very good about selecting Goldco for my precious metals purchase. Our relationship has been stress-free from the beginning. I believe that my account executive, [REMOVED] has my best interests at heart. He emails me weekly with articles on gold and silver and our economic future. I recently made a purchase just to have some gold and silver coins on hand. I would highly recommend Goldco for your precious metals [REMOVED] and/or purchase.” - customer review from [BBB](#)

$$\text{ROI} = \frac{\text{Final Value} - \text{Initial Value}}{\text{Initial Value}} \times 100\% = \frac{\text{double investment} - \text{investment}}{\text{investment}} \times 100\% = 100\%$$

ROI: -44%

The following review and Goldco response illustrate the debate over the value of the metal. Goldco is known to buy back its metal at prices far above spot price. I calculate ROI based on spot price because I understand that Goldco's buy-back price is not guaranteed to be far above spot price.

 www.consumeraffairs.com/finance/goldco-precious-metals.html   

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Customer Reviews

News

 **ConsumerAffairs**

For Businesses

Write



T

Tom

Owatonna, MN



Customer Service

Price

Refunds & Payouts

Rates

Reviewed Oct. 22, 2025

Goldco Team, I am formally demanding the immediate return of my \$100,000 Roth IRA funds that were invested with you in July of this year, as the pricing discrepancies on my purchases are unacceptable (see below):

Gold: I was charged \$1,460 per ¼ oz coin (\$5,840/oz) when the spot price was \$3,333/oz — (roughly a 60% markup).

Silver: I was charged \$104.05 per oz when the spot price was \$38.18/oz — more than a 100% markup.

I paid \$100,000 for approximately \$40,000 worth of metal at the time of purchase. Even after recent market increases, the total metal value is only about \$56,000 — confirming that Goldco charged excessive and unjustifiable premiums. I expect Goldco to immediately reverse this transaction by refunding my full \$100,000 investment amount. Thank you for your assistance!

Tom-

[Less](#)

 Thanks Tom (18)

Report



Response from Goldco

Dec. 4, 2025

Hi Tom, thank you for taking the time to leave a review! We understand your concern, and the good news is that what you're seeing on the statement from the custodian is just the spot price of the precious metals, not the value of the precious metals in the account, as noted on the statement itself. We are glad to know that, after your conversation with one of our representatives, all of your issues are resolved and you are now completely satisfied.

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Tom-

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[Consumer Affairs](#)

$$ROI = \frac{\text{Final Value} - \text{Initial Value}}{\text{Initial Value}} \times 100\% = \frac{\$100,000 - \$56,000}{\$100,000} \times 100\% = -44\%$$

ROI: -50%

www.consumeraffairs.com/finance/goldco-precious-metals.html?page=2#scroll_to_reviews=tr

Getting Started

We are not a government agency and may be paid by companies displayed. [How it works.](#)

ConsumerAffairs **GOLDCO** (844) 367-0273 Get

D
Daniel
Pflugerville, TX

★ ★ ★ ★ ★ Verified purchase

Customer Service Tech Price Follow-Through

Reviewed June 11, 2023

1.They charged a handling fee that was almost as much as the value of the purchase. 2.They never gave me the free 10% silver as promised. 3. Now they will not even take my phone call, or return my messages. I expected better than that from a company that was highly recommended. My account value started out at about half of what I gave to Goldco, and I opened the account before the precious metals went up like crazy.

Thanks Daniel (30) Report

Response from Goldco
June 22, 2023

We apologize for the experience you had. As you can see from the 1000s of 5-star reviews we have, this isn't how we handle our customers. We appreciate you taking the time to write a review and share additional feedback with our Customer Care team. All reviews help us improve our business practices and policies.

“Reviewed June 11, 2023

1.They charged a handling fee that was almost as much as the value of the purchase. 2.They never gave me the free 10% silver as promised. 3. Now they will not even take my phone call, or return my messages. I expected better than that from a company that was highly recommended. My account value started out at about half of what I gave to Goldco, and I opened the account before the precious metals went up like crazy.” - customer review from [Consumer Affairs](#)

$$ROI = \frac{\text{Final Value} - \text{Initial Value}}{\text{Initial Value}} \times 100\% = \frac{\text{half of amount paid} - \text{amount paid}}{\text{amount paid}} \times 100\% = -50\%$$

ROI: +30% after 3 years, while market went up 120%



Goldco Direct, LLC Reviews



Paul Dickey

4 reviews



2 days ago

NEW

Downloaded 2026/01/13 :

Had an account for them for 3 years. In that time the market had increased by 120% but the value of my account went up 30%. These guys have more excuses than a politician. Switch to another company this spring. Amazing my account has been on track wiht the market. STAY AWAY.

“Had an account for them for 3 years. In that time the market had increased by 120% but the value of my account went up 30%. These guys have more excuses than a politician. Switch to another company this spring. Amazing my account has been on track wiht the market. STAY AWAY.” - customer review from [Google](#)

ROI: -45%



Goldco Direct, LLC Reviews



Theresa

1 review



4 weeks ago

Downloaded 2026/01/13 :

I invested \$150,961.65 with Goldco, yet my custodian Equity Trust somehow states that these assets are only valued at \$83,479.45, meaning that over \$82,000 in value disappeared immediately after purchase. How can that be?

When I reached out to my account rep Kevin to clarify and get the value of my assets I was told that he can't give me the prices and sent me the transaction agreement stating that I'm required to hold the assets for three years, and that even then, after that period of time, they will charge me a spread of anywhere from 0% up to 29%??

I am a widow and currently experiencing a serious financial hardship due to collapsing ceilings and other sections in my residence requiring immediate repair, yet even though I just purchased these assets a month ago and gold and silver have both increased since then they won't even agree to just refunding me my money and taking back the assets.

Based on my experience DO NOT BUY from Goldco. Clearly there is something amiss with whatever they are selling. I don't know what I'm going to do. I've basically lost \$82,000 and they can't explain why.



1



Goldco Direct, LLC (Owner)

2 weeks ago

Hi Theresa, thank you for bringing your concerns to our attention. We are sorry to hear about your hardship. We are glad to know that, after your conversation with management, all of your issues are resolved and you are now completely satisfied.

“I invested \$150,961.65 with Goldco, yet my custodian Equity Trust somehow states that these assets are only valued at \$83,479.45, meaning that over \$82,000 in value disappeared immediately after purchase. How can that be? When I reached out to my account rep Kevin to clarify and get the value of my assets I was told that he can't give me the prices and sent me the transaction agreement stating that I'm required to hold the assets for three years, and that even then, after that period of time, they will charge me a spread of anywhere from 0% up to 29%?? I am a widow and currently experiencing a serious financial hardship due to collapsing ceilings and other sections in my residence requiring immediate repair, yet even though I just purchased these assets a month ago and gold and silver have both increased since then they won't even agree to just refunding me my money and taking back the assets. Based on my experience DO NOT BUY from Goldco. Clearly there is something amiss with whatever they are selling. I don't know what I'm going to do. I've basically lost \$82,000 and they can't explain why.” - customer review from [Google](#)

$$\text{ROI} = \frac{\text{Final Value} - \text{Initial Value}}{\text{Initial Value}} \times 100\% = \frac{\$83,479.45 - \$150,961.65}{\$150,961.65} \times 100\% = -45\%$$

ROI: -50%



Goldco Direct, LLC Reviews



Rick m
9 reviews

Downloaded 2026/01/13:

★☆☆☆☆ a year ago

I have to give GoldCo a poor rating. I rolled over my 401k into precious metals with them a little over a year ago and am very displeased with them: 1st of all the gold and or silver they sell you is more than twice the amount of current spot price, so your investment loses more than half of its value from the start. 2nd, if you choose to go with 4 digit purity rating of .9999 fine, the price is jacked up an even more unfair amount, which incidentally isn't significantly worth any more money than a 3 digit purity rating .999 fine. 3rd, you will be charged approximately \$170 annually from Equity Institutional for them to store your precious metals and as if that weren't enough, you will be nicked and dined an additional \$60 per year to receive a quarterly statement by paper.

I consider their business a racket and would suggest anyone considering it to buy their precious metal at a broker after comparing between several and storing it your self at your local bank in a safety deposit box, because with this company I believe you will lose about 60% of your hard earned savings and if your investment doesn't at least double from what they charged you in the beginning you won't break even and will have even lost money. It may not be illegal what they do, but it sure as h*** isn't ethical. That just seems to be the business world we live in today.

"I have to give GoldCo a poor rating. I rolled over my 401k into precious metals with them a little over a year ago and am very displeased with them: 1st of all the gold and or silver they sell you is more than twice the amount of current spot price, so your investment loses more than half of its value from the start. 2nd, if you choose to go with 4 digit purity rating of .9999 fine, the price is jacked up an even more unfair amount, which incidentally isn't significantly worth any more money than a 3 digit purity rating .999 fine. 3rd, you will be charged approximately \$170 annually from Equity Institutional for them to store your precious metals and as if that weren't enough, you will be nicked and dined an additional \$60 per year to receive a quarterly statement by paper.

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investment loses more than half its value → ROI = worse than -50%

ROI: 0% after 2 years



Goldco Direct, LLC Reviews



Rudolfo Hernandez

14 reviews · 1 photo

★☆☆☆☆ a year ago

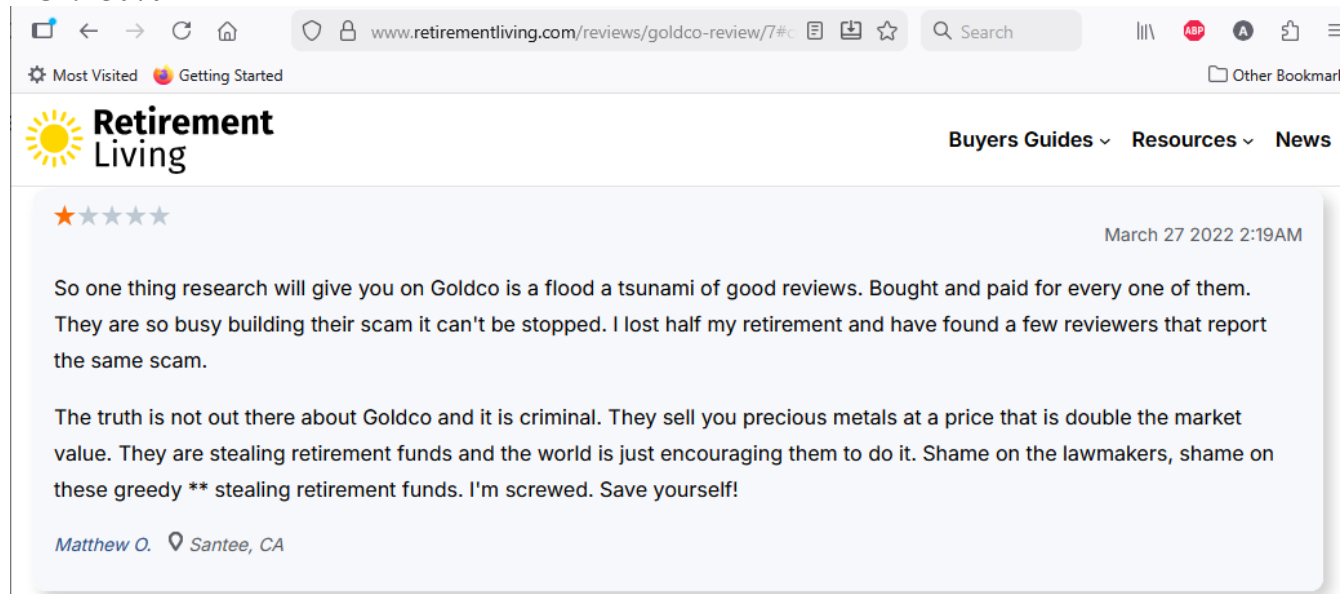
Downloaded 2026/01/13:

Buyer beware. If I could give zero stars, I would. This company talks a big game, but they simply don't deliver. They will sell you gold that is mostly worthless to any reputable distributor. I checked with seven other distributors to try to liquidate my metals from my custodian and none would buy it from me. All said that Goldco sells metals that aren't of acceptable quality to most. Additionally, Goldco will stress up front that a buy back spread of 7-21% will be applied to any liquidation of your precious metals. I'll tell you from personal experience that the spread is randomly applied and it will without a doubt be 21%. I had to forfeit two years of returns to them in order to liquidate 65k of gold and silver. I got zero return on my 50k. Also, the custodian of your metals levies a steep annual rate to house your metals and will also hit you for commissions, shipping costs and liquidation fees if/when you liquidate. The custodian, Equity Trust, told me that they have more trusted distributors other than Goldco as part of their lineup. I believe if Hannity knew how unscrupulous Goldco is, he likely wouldn't associate himself with them. Please take heed of my words.

“Buyer beware. If I could give zero stars, I would. This company talks a big game, but they simply don't deliver. They will sell you gold that is mostly worthless to any reputable distributor. I checked with seven other distributors to try to liquidate my metals from my custodian and none would buy it from me. All said that Goldco sells metals that aren't of acceptable quality to most. Additionally, Goldco will stress up front that a buy back spread of 7-21% will be applied to any liquidation of your precious metals. I'll tell you from personal experience that the spread is randomly applied and it will without a doubt be 21%. I had to forfeit two years of returns to them in order to liquidate 65k of gold and silver. I got zero return on my 50k. Also, the custodian of your metals levies a steep annual rate to house your metals and will also hit you for commissions, shipping costs and liquidation fees if/when you liquidate. The custodian, Equity Trust, told me that they have more trusted distributors other than Goldco as part of their lineup. I believe if Hannity knew how unscrupulous Goldco is, he likely wouldn't associate himself with them. Please take heed of my words.” - customer review from [Google](#)

zero return → ROI = 0%

ROI: -50%



The screenshot shows a web browser displaying a review on the Retirement Living website. The browser's address bar shows the URL: www.retirementliving.com/reviews/goldco-review/7#c. The page header includes the Retirement Living logo and navigation links for Buyers Guides, Resources, and News. The review itself is dated March 27, 2022, at 2:19 AM, and is rated with 5 stars. The reviewer, Matthew O. from Santee, CA, expresses a negative opinion, stating that Goldco is a scam and that they lost half of their retirement funds. The review text is as follows:

So one thing research will give you on Goldco is a flood a tsunami of good reviews. Bought and paid for every one of them. They are so busy building their scam it can't be stopped. I lost half my retirement and have found a few reviewers that report the same scam.

The truth is not out there about Goldco and it is criminal. They sell you precious metals at a price that is double the market value. They are stealing retirement funds and the world is just encouraging them to do it. Shame on the lawmakers, shame on these greedy ** stealing retirement funds. I'm screwed. Save yourself!

Matthew O. Santee, CA

"March 27 2022 2:19AM

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The truth is not out there about Goldco and it is criminal. They sell you precious metals at a price that is double the market value. They are stealing retirement funds and the world is just encouraging them to do it. Shame on the lawmakers, shame on these greedy ** stealing retirement funds. I'm screwed. Save yourself!" - customer review from [Retirement Living](#)

$$\text{ROI} = \frac{\text{Final Value} - \text{Initial Value}}{\text{Initial Value}} \times 100\% = \frac{\text{market value} - \text{double market value}}{\text{double market value}} \times 100\% = -50\%$$

ROI: -50%

Another review continues the debate over the metal's true value.

www.trustpilot.com/review/goldco.com

Reviews

Vis

90%

6%

1%

<1%

2%

★ ★ ★ ★ ★

I invested my 401(k) with Goldco

I invested my 401(k) with Goldco. I was given the marketing speech about a guaranteed buyback and that I should expect to see my reported value drop by about 50%, but it is just an illusion and not a reality. “It’s actually a form of protection and a benefit...” because it doesn’t reflect the true value of the metals. In short, they literally stole half of my 401(k) and would not return my phone calls. I left that account alone for over 2 years and the market value of silver and gold had increase on an average of 60%, but my account value continued to reflect half its original value.

I transferred my account to another precious metals service provider who informed me that the metals I had been sold were “inferior” and difficult to trade. Goldco’s account manager made the transfer incredibly difficult and excessively long, but once the metals were transferred, the value never reflected 50% of the original investment and it has only continued to consistently reflect the changes in the market. Goldco is a scam. Don’t fall for it.

December 24, 2024

Unprompted review

Useful

Share

GOLDSCO

Reply from Goldco

Jan 5, 2026

Hi Corey,

Thank you for taking the time to write this review. Wel appreciate you giving us the chance to clarify.

From what we can see, your IRA remains with your custodian, and we understand your concern about the value reported there. Custodians typically list metals at spot price on their statements, which can understandably look lower than expected. However, the metals you originally purchased through Goldco were valued well above spot price, and that value is not reflected on the custodian’s statement format.

We truly want to make sure you have accurate, personalized information, and we’re hopeful we can clear this up together. If you’re open to reconnecting, we’d be glad to walk through the details with you at your convenience.

"Dec 24, 2025

I invested my 401(k) with Goldco. I was given the marketing speech about a guaranteed buyback and that I should expect to see my reported value drop by about 50%, but it is just an illusion and not a reality. "It's actually a form of protection and a benefit..." because it doesn't reflect the true value of the metals. In short, they literally stole half of my 401(k) and would not return my phone calls. I left that account alone for over 2 years and the market value of silver and gold had increase on an average of 60%, but my account value continued to reflect half its original value.

I transferred my account to another precious metals service provider who informed me that the metals I had been sold were "inferior" and difficult to trade. Goldco's account manager made the transfer incredibly difficult and excessively long, but once the metals were transferred, the value never reflected 50% of the original investment and it has only continued to consistently reflect the changes in the market. Goldco is a scam. Don't fall for it.

Goldco logo

Reply from Goldco

Jan 5, 2026

Hi Corey,

Thank you for taking the time to write this review. WeI appreciate you giving us the chance to clarify.

From what we can see, your IRA remains with your custodian, and we understand your concern about the value reported there. Custodians typically list metals at spot price on their statements, which can understandably look lower than expected. However, the metals you originally purchased through Goldco were valued well above spot price, and that value is not reflected on the custodian's statement format.

We truly want to make sure you have accurate, personalized information, and we're hopeful we can clear this up together. If you're open to reconnecting, we'd be glad to walk through the details with you at your convenience." - customer review from [TrustPilot](#)

$$\text{ROI} = \frac{\text{Final Value} - \text{Initial Value}}{\text{Initial Value}} \times 100\% = \frac{\text{half original value} - \text{original value}}{\text{original value}} \times 100\% = -50\%$$

ROI: -50%

ted

www.yelp.com/biz/goldco-calabasas

← Back to Search

Rick B.
Twin Lakes, WI
0 0 1 0

★☆☆☆☆ Nov 20, 2025 · Updated review

Sold me silver rounds marked up nearly 200%. Lost 1/2 my 401k rollover when my account reflected the true silver price. STAY AWAY

Helpful 0 Thanks 0 Love this 0 Oh no 0

Kevin D.
Business Manager

Dec 4, 2025

Hi Rick, thank you for taking the time to leave a review! We understand your concern, and the good news is that what you're seeing on the statement from the custodian is just the spot price of the precious metals, not the value of the precious metals in the account, as noted on the statement itself. We would be happy to set up a time to answer any and all questions he may have. Please contact our Customer Care Team at 855-472-8494

[Read less](#)

★☆☆☆☆ Nov 8, 2025 · Previous review

Charged +200% on my purchased. Rolled over my 401k on a job change. \$127/oz silver for generic rounds. Investment went down 50% the next day. Stay away or tell them you want bullion near spot.... Just need it to go up CRAZY AMOUNT

“Nov 20, 2025 Updated review

Sold me silver rounds marked up nearly 200%. Lost 1/2 my 401k rollover when my account reflected the true silver price. STAY AWAY

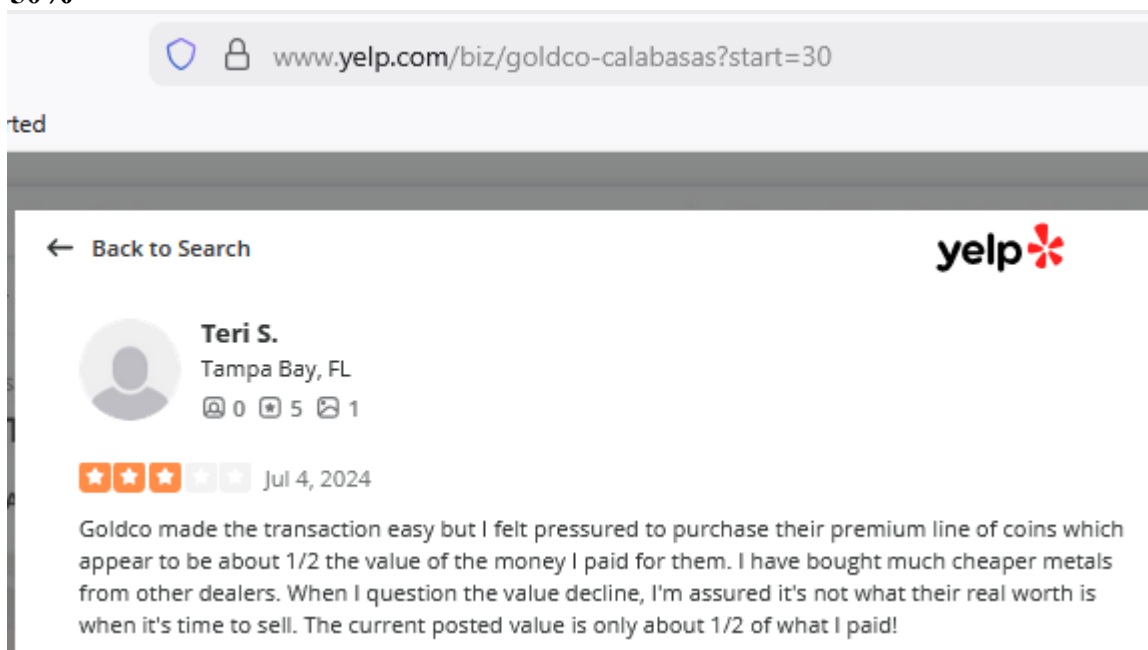
Dec 4, 2025

Hi Rick, thank you for taking the time to leave a review! We understand your concern, and the good news is that what you're seeing on the statement from the custodian is just the spot price of the precious metals, not the value of the precious metals in the account, as noted on the statement itself. We would be happy to set up a time to answer any and all questions he may have. Please contact our Customer Care Team at 855-472-8494

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ROI: -50%



“Jul 4, 2024

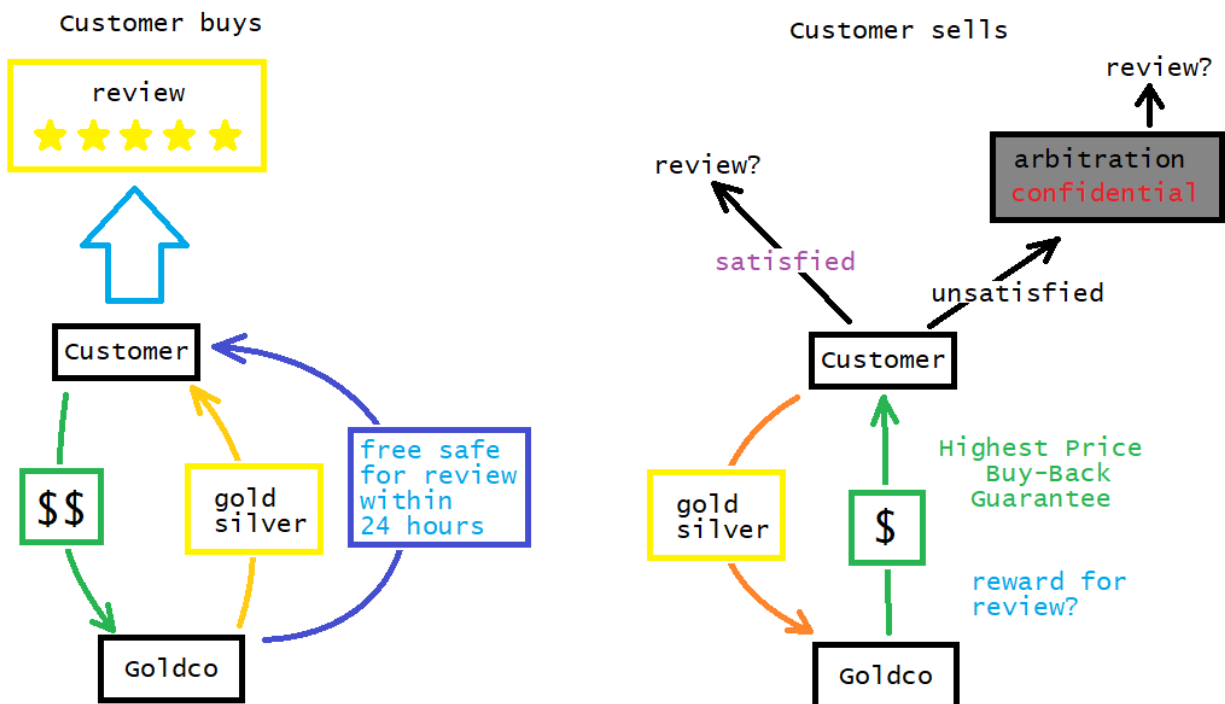
Goldco made the transaction easy but I felt pressured to purchase their premium line of coins which appear to be about 1/2 the value of the money I paid for them. I have bought much cheaper metals from other dealers. When I question the value decline, I'm assured it's not what their real worth is when it's time to sell. The current posted value is only about 1/2 of what I paid!” - customer review from [Yelp](#)

Conclusion

The many positive reviews which (typically) don't provide numbers, are inconclusive on the question of whether Goldco assists in customer wealth preservation.



Why are there so few reviews from customers who sold precious metal, received an IRA distribution, or benefited from Goldco's Highest Price Buy-Back guarantee?



Do Goldco policies increase reviews by customers when they are likely to be satisfied (for example, immediately after purchase) and decrease reviews written by unsatisfied customers (for example, when customer sells metal)?

Beyond these seven websites, I found one other report of positive return on investment. [Gold Investing Experts](#) reports investing \$50,000 two years ago and their account statement now shows \$140,651.80.



Our team has researched all of the gold IRA companies in depth, and Goldco is our top recommendation. Here is why...

We decided to use **Goldco** to open our own **precious metals IRA**, so unlike many reviewers, we're speaking from **firsthand experience** — not just research.

A little over **two years** after investing **\$50,000**, here's how our account has performed...

Account Summary		As of 12/29/2025	
Account Number	200614728	Total Account Value	\$140,651.80
Account Type	Traditional IRA	Asset Value	\$140,651.80
Established On	7/28/2023	Total Cash Balance	\$0.00
		Pending Deposits	\$0.00
		Pending Disbursements	\$0.00
		Available Cash	\$0.00

[Proof of Funds Letter](#)

<https://www.goldinvestingexperts.com/goldco-review-3/>

So, there is evidence of good outcomes. However, most of the numbers I've seen align with the customer reviews I've provided. I estimate I've read between 1,000 and 2,000 reviews. It is probably worthwhile to do a thorough and rigorous analysis, with permission from the review websites.

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Author: Mac Stevens (stevensm@earthlink.net)
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Date: 2026/01/17